

# REPORT AUTOMATION

Distribute & escalate delay reports automatically for transparency & accountability

DATASHEET

March 2017

## RELEASE STAFF TIME

Medworxx has many evidence-based reports built into the system, however this requires staff to log into the system, set parameters, run the report and distribute to appropriate team members to ensure patient delays are addressed. Report Automation enables customers to automatically distribute selected reports to specific staff and to set escalation rules for delays so that patient flow blockages are identified, escalated and addressed before they accrue at the detriment of patients. Report Automation, reduces manual effort, releasing staff time to focus on the patients.

## YOU SET THE RULES

Report Automation is implemented by Medworxx in collaboration with our customers. Medworxx staff work with your organisation to identify your specific needs:

- Which reports need to be distributed to which teams and individuals?
- How often should these reports be sent?
- Which wards should be included in these reports?
- How should these reports be sorted?
- When should patient flow issues be escalated?

## IMPROVE OPERATIONAL EFFICIENCY

Reports can be scheduled for multiple times per day to reduce trawling of wards and unnecessary phones calls. Report Automation enables customers to define the frequency for each report to align with daily operational activities.

For example, Royal Surrey County Hospital sends the Planned Date of Discharge Report to their Bed Management Team in preparation for their Bed Meetings at 7am, 12pm and 4pm each day.

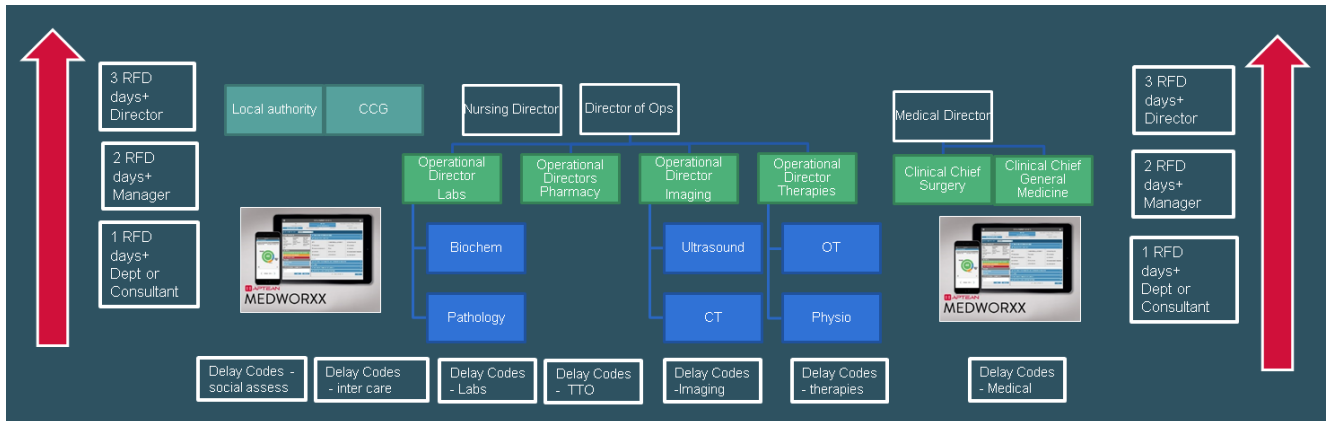
medworxx Planned Discharge Report (Ref: CUR 14)

Printed Date: 13/03/2017 Time: 12:57 Printed By: Salter, Mandy

Ward	Bed	Patient Name	Sex	Consultant	Speciality	LOS	ELOS	Planned D/C	Def D/C	Status	Last Assessed Date
Med1A	C	Arnott, Ewa	Female	Bergdoll, Tony Dr.		7	13/03/17	12/03/17	N	NRFD	09/03/17
Med1A	D	Arrigo, Anna	Female	Bergdoll, Tony Dr.		7	13/03/17	13/03/17	N	MEI	13/03/17
Med1A	C	Balch, Avery	Female	Nunley, Alden Dr.		7	13/03/17	14/03/17	N	RFD	10/03/17
Med1A	B	Asbury, Charlie	Male	Flakes, Demetree Dr.		7	13/03/17	14/03/17	N	MEI	06/03/17
Med1A	D	Barrientes, Digna	Female	Bergdoll, Tony Dr.		7	13/03/17	15/03/17	N	MEI	13/03/17
ALC	A	Smith, E.	Female	Westra, Zofia Dr.		1	13/03/17	13/03/17	N	RFD	12/03/17
ICU	A	Baakster, Isabell	Female	Sikora, Alaine Dr.		7	13/03/17	16/03/17	N	RFD	12/03/17
ICU	B	Benda, Glenda	Female	Sikora, Alaine Dr.		7	13/03/17	16/03/17	N	RFD	12/03/17
ICU	C	Beneš, Cecilia	Female	Sikora, Alaine Dr.		7	13/03/17	16/03/17	N	RFD	12/03/17
Med1A	A	Crum, Casey	Male	Nunley, Alden Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17
Med1A	B	Blackmon, Augustine	Female	Bergdoll, Tony Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17
Med1A	A	Buchold, Emery	Unknown	Nunley, Alden Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17
Med1A	B	Gurley, Salvador	Male	Nunley, Alden Dr.		7	13/03/17	16/03/17	N	RFD	09/03/17
Med1A	A	Schpper, Nestor	Male	Nunley, Alden Dr.		7	13/03/17	16/03/17	N	RFD	09/03/17
Med1A	B	Murrah, Barton	Male	Nunley, Alden Dr.		7	13/03/17	16/03/17	N	RFD	09/03/17
Med1A	D	Kelisher, Clemente	Female	Bergdoll, Tony Dr.		7	13/03/17	16/03/17	N	NRFD	11/03/17
Med1A	A	Kestner, Gayford	Female	Bergdoll, Tony Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17
Med1A	B	Napoli, Elies	Male	Bergdoll, Tony Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17
Med1A	C	Pellegrin, Dominique	Male	Bergdoll, Tony Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17
Med1A	D	Gumond, Brett	Male	Bergdoll, Tony Dr.		7	13/03/17	16/03/17	N	RFD	13/03/17

## ESCALATION ALERTS

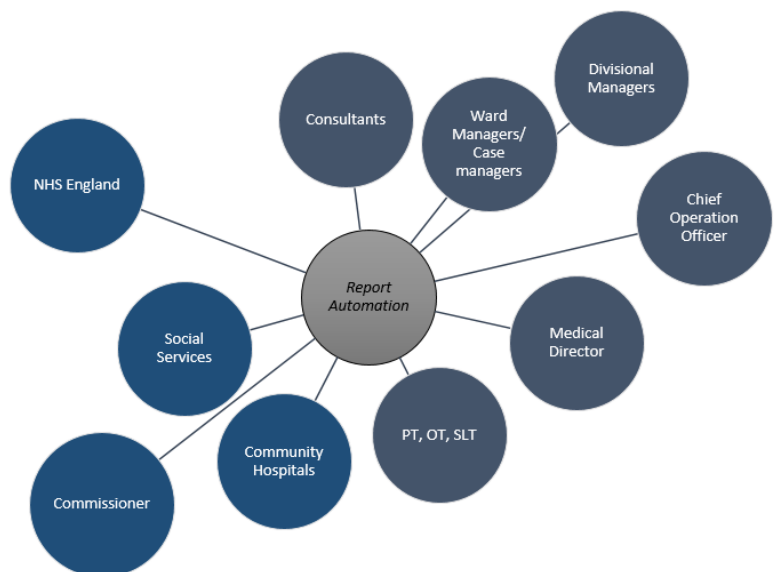
Report Automation allows customers to define escalation rules and alerts so that recurring delays are systematically identified and escalated to the appropriate ward, services team, management, commissioner and partner provider(s). This encourages action and ownership of delays that may have otherwise led to unnecessary patient waits. For example, a report can be sent to Site Management identifying all patients waiting for the same internal delay for 2 or more days. Patients waiting for 3 or more days can be automatically escalated to the Director of Operations. Escalation Alerts are customised based on the specific areas of focus of your health system.



## SYSTEM-WIDE ACCOUNTABILITY

Medworxx evidence-based reports used in combination with Report Automation provide transparency into systemic delays, while encouraging ownership of recurring issues and service gaps. Medworxx staff work with customers to ensure report distribution is mapped to your local health system hierarchy and those key stakeholders are aware of critical situations with the information they require for action.

**For more information on Report Automation please contact your account manager or email [medworxxinfo@aptean.com](mailto:medworxxinfo@aptean.com)**



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